

Appendix XI. Cumberland County Mobile Communications Unit SOG

I General

- A. The Cumberland County Mobile Communications Unit's (MCU) primary mission is to provide the residents and public safety providers of Cumberland County an alternate 9-1-1 Public Safety Communications Center. The secondary mission of the unit is to provide support services during field operations at an incident. The unit is normally staffed by DPS employees with support from public safety personnel during field operations.
- B. The unit is designated as **Communications One**.

II. INCIDENT OPERATIONS

A. Responses

- 1. Field requested responses to any of the following events occurring in Cumberland County are approved and will be initiated immediately by the Communications Center.
 - a. Third alarm or greater fire responses to commercial, institutional, industrial, or multiple residential facilities that involve multiple command functions and talk group use.
 - b. Hazardous materials incidents involving multiple hazardous materials response teams.
 - c. Hazardous materials incidents which may result in possible evacuations.

- d. Police emergencies involving hostage or barricaded subjects that result in a multiple police agency response.
- e. Police events involving Special Response Teams.
- f. Any public safety event that is causing an extreme demand on the 9-1-1 center and the use of the MCU will reduce the load.

2. Any other field request must be authorized or requested by the 9-1-1 Operations Manager, Emergency Operations Manager, or Public Safety Director.
3. The MCU may not be available during winter weather occurrences. The MCU will be placed out of service for responses whenever applicable. Any questionable incident responses will be determined at the time of the call if it is not out of service.

B. Staffing

1. The initial deployment of the MCU will require a driver and one support person.
2. Staffing will be from DPS employees.
3. Additional DPS staff may be deployed as requirements dictate.
4. Dispatch of personnel.
 - a. The Communications Center will deploy on duty staffing from the center / office if available.
 - b. If no on duty staff is available, off duty staff will be notified in accordance with the Communications One dispatch checklist.
 - c. If a situation occurs that staffing is not available, the Communications Center will contact the 9-1-1 Operations Manager.

5. Staffing of radio / phone positions will be the responsibility of the involved field users.
6. Staffing of field operation and command radios by DPS personnel is not to be assumed.

C. Response Operations

1. The MCU will respond non-emergency to all events. Altering of this procedure will be the responsibility of the unit OIC.
2. The MCU will be deployed on the scene of the event in a safe location. The parking area must be a solid and level surface and free of overhead obstructions.
3. The MCU must be parked so that it may exit the scene in a timely manner in the event of a communications center evacuation or problem.
4. Response to any communications center events will be in the emergency mode.

D. Scene Operations

1. The MCU will be under the control of the unit OIC.
 - a. Chain of Command
 1. Director of Public Safety
 2. 9-1-1 Operations Manager
 3. Emergency Operations Manager
 4. Communication's Supervisor
 5. Driver
2. Upon arrival at the scene of an event, the unit OIC will do the following.

- a. Contact Incident Command and determine the set up location for the MCU.
- b. Coordinate with the Communications Center and Incident Command and determine the appropriate communications plan.
- c. Complete the seating assignment chart and unit access list.
- d. Meet the needs of the personnel assigned to the unit.
 1. Brief on radio and telephone usage.
 2. Brief on basic unit capability and limitations.
- e. Provide ongoing guidance and support throughout the event in regard to support equipment needed within the unit.
- f. Control access to the unit. Only DPS, Communications, and designated field personnel will be permitted into the unit.
 1. Designate a security person (Special Police, Police, etc.) to monitor the access.
 2. Provide the monitor with an access list for the unit.
 3. Access to the unit will be only via the rear door.

III. PUBLIC DISPLAY/ EDUCATIONAL EVENTS

- A. The MCU is available for public safety related displays and 9-1-1 related displays within Cumberland County.
- B. The MCU will not be used to provide support functions at fund raising or other community events.

- C. The MCU will remain available at all times for potential responses.
- D. The MCU will be staffed at all times during the event. The MCU will be locked and alarmed whenever it is not staffed.
- E. Any requests for the MCU must be forwarded to the 9-1-1 Operations Manager for approval.
- F. If the MCU involvement is for an extended period of time, an auxiliary power source may be required in accordance with Section IV.

IV. LONG TERM OPERATIONAL REQUIREMENTS

If a long term commitment arises during the deployment of the MCU, certain requirements may become necessary. These requirements will need to be coordinated by incident command and DPS.

- A. Extended Generator Use (48+ Hours)
 - 1. Diesel Fuel.
 - 2. Alternate Power Source.
 - a. Direct connection from field supplied power source.
 - 1. Marine twist lock 50 AMP, 125/250 volt 3 pole – 4 wire ship to shore device, (Hubbell 63CM64 or equivalent)

2. Two 110 Volt AC, 20 AMP Service from opposite sides of electrical panel, connected to County pigtail.
3. Electrical interface between field supplied power source to County provided 50 AMP, 125/250 volt Marine twist lock plug assembly. (This will require a qualified electrician)

B. Heating Systems (72+ Hours)

1. Propane

C. Portable Restroom Facilities (8+ Hours)

D. Crew Refreshments (4+ Hours)